

CHARLES PULLEN

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OBJECTIVE

1995-Present

EXPERIENCE

Vice President, (March 2008-Present)

- **Develop and implement quality management strategy and plans, including resource, systems, time scales, and financial information, to support, contribute to, and integrate within, the organization's annual business plan and long term strategy.**
- **Establishes, coordinates, and monitors the Bamaco, Inc. Quality Control Plan; works closely with Operations manager, President, and other key personnel to plan, schedule, and implement QCP related activities.**
- **Develop and maintain systems to establish standards relating to activities and serviced level.**
- **Develop and maintain systems to measure performance against established standards.**
- **Monitor performance (in relevant areas) according to standards set forth in the Bamaco, Inc. Quality Control Plan and take necessary action to communicate/advise/assist according to performance levels.**
- **Monitor and inform/communicate/apply standards created/maintained by OSHA, FEMA, and the Army Corps of Engineers, and integrate these within internal quality management systems.**
- **Report as necessary on changes in standards (internally and externally initiated) and on performance against standards.**
- **Develop and present training programs for management and field personnel; develop training protocols, competency standards, and documentation requirements.**
- **Manage personnel according to company standards (appraisals, discipline, training, development, etc).**
- **Manage departmental performance against agreed targets, and within policies and standards.**
- **Contribute to executive policy and strategy.**
- **Execute the responsibilities of a company director according to lawful and ethical standards.**
- **Oversee all marketing activities for Bamaco, Inc**
- **Develop marketing strategies**
- **Evaluate market conditions to recommend policy change**
- **Oversee all logistics to enhance performance**
- **Propose and execute policies and programs to achieve growth**

Project Superintendent, (January-May 2008)

Ice Storm Del City, Ok

- **Supervision of Project Managers**
- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Superintendent, (February-March 2008)

Ice Storm Choctaw, Ok

- **Supervision of Project Managers**

- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Superintendent, (January 17, 2008)
Ice Storm Mustang, Ok

- **Supervision of Project Managers**
- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Superintendent, (March 5, 2007)
Ice Storm McAlester, Ok

- **Supervision of Project Managers**
- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Superintendent, (February 2007)
Ice Storm Grove, Ok

- **Supervision of Project Managers**
- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Superintendent, (February 2007)
Ice Storm Marionville, Mo

- **Supervision of Project Managers**
- **All logistics and support**
- **Contacting contractors needed for project**
- **Determining resources needed for project**
- **Assessment of debris to determine number of crews**
- **Oversee daily progress**

Project Manager, (Aug 2005-July 2006)
Hurricane Katrina Disaster Gulfport, MS

- **Responsible for all crew placements**
- **Safety and project efficiency**
- **Meeting with city officials and local government**
- **Public Relations**
- **Trouble shooting and resolve**
- **Daily progress reports**
- **Debris site reduction**
- **Hazmat Removal**

Project Manager, (Aug 2004-Mar 2005)

Hurricanes Charlie, Jean, Frances, Ivan Orlando, FL; Orange, Seminole, Osceola and Polk Counties. I-4 interchanges Walt Disney World, Kissimmee FL

Responsible for all crew placements

- Safety and project efficiency
- Meeting with DOT officials
- Public relations
- Daily progress reports
- Debris site reduction

Supervisor, (Dec 2002 January 2003)

Burlington, NC Ice Storm

- Crew safety
- NCDOT Highway safety
- Responsible for ROW cleanup
- Progress Report
- ROW debris removal
- Daily meeting with DOT officials

Crew Leader, (Jan 2001-Feb 2001)

Mentone, AL Ice Storm

- ROW push out
- ROW debris removal
- ROE tree removal and disposal

Crew Leader, (Oct 1995 January 1996)

Hurricane Opal, Auburn, Mentone, AL

- Tree Felling
- Debris Removal
- Safety awareness

ACTIVITIES

American Red Cross Volunteer (Oct 1987-Present)

Fort Payne, AL Dekalb City Chapter

- Lifelong commitment for emergency response
- Disaster response
- Fund raisers
- Community commitment for disaster response, planning, and preparing for emergencies (Ice storms, tornadoes, hurricanes and wild fires)
- Planning and responding to any and all emergencies

SKILLS

- Excellent management, operational, and supervisory skills
- Excellent people skills
- Motivational skills
- Negotiating skills
- Human Resource Management: Recruit, assign, motivate and evaluate management and support staff. Develop and implement progressive policy for over 500 employees
- Sales Achiever: Reputation for excellent sales presentations.
- Preparedness before a natural or manmade disaster.